Most frequent damages to cars and vans	Mini VW up! or similar Damage severity				Economy Polo 1.2 DSG or similar Damage severity				Compact VW Golf 1.6 DSG or similar Damage severity				Intermediate BMW 116 or similar Damage severity				Standard VW Passat 2,0 TDI or similar Damage severity			
	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	t	Light	Medium	Serious	t
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																				
Front bumper	36	72	143	191	59	117	234	313	66	132	264	353	100	200	399	533	98	196	391	522
Rear bumper	37	74	148	197	54	108	216	288	65	131	261	348	113	226	451	602	82	164	328	438
Front doors	62	123	247	329	81	162	324	432	95	191	381	508	121	243	486	648	113	225	450	600
Rear doors	63	127	253	338	80	159	319	425	99	198	396	528	120	239	478	638	113	225	450	600
Front fenders	27	55	109	146	36	72	143	191	39	78	156	208	93	185	370	493	45	89	178	238
Rear fenders	27	55	109	146	36	72	143	191	39	78	156	208	86	173	346	461	45	89	178	238
Sills	110	219	439	585	133	267	533	711	144	288	575	767	58	116	233	310	160	319	638	851
Bonnet	67	135	269	359	88	175	350	467	91	181	363	483	141	283	566	754	115	230	459	613
Back door	78	156	313	417	109	219	438	583	86	172	344	458	160	320	639	853	108	215	431	574
Rear view mirrors	28	56	111	148	46	92	183	244	46	91	183	243	63	127	254	338	97	193	387	516
Mirror housings	17	35	70	93	14	29	58	77	22	44	87	116	36	72	144	193	58	117	233	311
Front bumper grille	10	19	38	51	23	47	93	124	28	57	114	152	30	60	119	159	41	81	162	216
Headlights	24	48	97	129	43	85	170	227	46	93	186	248	57	113	226	302	125	249	499	665
Rear lights	20	39	78	104	20	40	80	107	19	38	76	102	60	119	239	318	43	86	172	229
Roof	69	138	275	367	145	290	581	774	144	287	574	766	176	352	704	939	189	378	756	1008
Door locks	0	0	0	124	0	0	0	93	0	0	0	93	0	0	0	88	0	0	0	111
Glasses																				
Windscreen	0	0	0	198	0	0	0	329	0	0	0	441	0	0	0	242	0	0	0	358
Rear window	0	0	0	212	0	0	0	307	0	0	0	263	0	0	0	433	0	0	0	379
Front doors glass	0	0	0	53	0	0	0	74	0	0	0	58	0	0	0	115	0	0	0	81
Rear doors glass	0	0	0	83	0	0	0	71	0	0	0	47	0	0	0	130	0	0	0	88
Front doors fixed glass	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	60
Rear doors fixed glass	0	0	0	0	0	0	0	66	0	0	0	47	0	0	0	117	0	0	0	128
Rear wiper arm (complete)	0	0	0	40	0	0	0	25	0	0	0	25	0	0	0	35	0	0	0	46
Front wiper arm (complete)	0	0	0	79	0	0	0	68	0	0	0	71	0	0	0	28	0	0	0	0
Front wiper blades	0	0	0	35	0	0	0	28	0	0	0	33	0	0	0	50	0	0	0	47
Wheels and tyres																				
Alloy wheel	0	0	0	0	0	0	0	0	53	107	214	285	53	105	211	281	78	155	310	413
Iron wheel	32	64	128	170	21	42	84	112	9	19	38	50	0	0	0	0	45	90	181	241
Hub covers	0	0	0	24	0	0	0	33	0	0	0	35	0	0	0	0	0	0	0	38
Wheel trim	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tyres *	0	0	0	25	0	0	0	23	0	0	0	28	0	0	0	68	0	0	0	85
Interiors and accessories																				
Owners guide	0	0	0	40	0	0	0	40	0	0	0	40	0	0	0	40	0	0	0	40
Main key (with remote)	0	0	0	143	0	0	0	116	0	0	0	116	0	0	0	243	0	0	0	116
Lighter	0	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
Ashtray	0	0	0	23	0	0	0	23	0	0	0	27	0	0	0	0	0	0	0	23
Radio	74	147	295	393	177	354	708	944	118	235	470	627	170	340	681	908	128	257	513	684
Internal mirror	0	0	0	73	0	0	0	83	0	0	0	238	0	0	0	371	0	0	0	284
Cockpit	114	227	455	606	126	252	503	671	168	336	671	895	0	0	0	0	278	557	1113	1484
Gloves compartment	0	0	0	57	0	0	0	55	0	0	0	73	0	0	0	371	0	0	0	57
Luggage cover	0	0	0	108	0	0	0	143	0	0	0	118	0	0	0	84	0	0	0	0
(Iron wheel trim) spare tyre	32	64	128	170	21	42	84	112	25	50	100	133	0	0	0	0	45	90	181	241
(Alloy wheel trim) spare tyre	0	0	0	0	0	0	0	0	53	107	214	285	53	105	211	281	77	155	310	413
Compressor	0	0	0	0	0	0	0	843	0	0	0	843	0	0	0	954	0	0	0	0
Tool kit	0	0	0	64	0	0	0	28	0	0	0	28	0	0	0	12	0	0	0	64
Roof lining	42	85	170	226	49	98	196	262	54	108	216	288	15	30	60	80	79	158	317	422
Extraordinary interior cleaning	0	0	0	83	0	0	0	83	0	0	0	83	0	0	0	83	0	0	0	83
Cleaning ½	0	0	0	42	0	0	0	42	0	0	0	42	0	0	0	42	0	0	0	42
Lost key hanger	0	0	0	5	0	0	0	5	0	0	0	5	0	0	0	5	0	0	0	5
Lost keys	0	0	0	143	0	0	0	116	0	0	0	116	0	0	0	243	0	0	0	116
Lost documents	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125
Lost plates	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125

Most frequent damages to cars and vans	Premium BMW 320 or similar Damage severity				Luxury - Special BMW 520 - or similar Damage severity				Minibus Mercedes Vito or similar Damage severity				SUV Audi Q5 or similar Damage severity				SUV-special Porsche Cayenne or similar Damage severity			
	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacemen	Light	Medium	Serious	Replacemen
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																				
Front bumper	111	222	443	591	176	351	703	937	105	209	419	558	105	209	419	558	131	262	524	698
Rear bumper	130	260	521	694	190	380	759	1013	75	151	301	402	62	124	248	330	108	217	434	578
Front doors	133	266	532	709	176	352	703	938	110	220	440	587	116	231	463	617	234	468	935	1247
Rear doors	136	271	543	723	175	350	700	933	128	257	514	685	116	231	463	617	230	461	922	1229
Front fenders	81	162	323	431	115	229	459	612	45	89	179	238	59	117	234	312	129	259	518	690
Rear fenders	81	162	323	431	115	229	459	612	45	89	179	238	214	428	855	1.140	369	739	1478	1970
Sills	60	121	242	323	75	149	298	398	147	294	588	783	104	208	416	555	76	152	305	406
Bonnet	126	252	503	671	240	480	959	1279	76	152	304	405	174	347	695	926	270	540	1081	1441
Back door	88	176	353	470	88	176	353	470	112	223	447	596	180	360	719	959	266	532	1064	1419
Rear view mirrors	138	275	550	733	162	323	647	863	49	98	196	262	56	112	224	299	110	220	440	586
Mirror housings	72	143	287	383	86	172	343	458	20	41	82	109	55	110	220	293	110	219	438	584
Front bumper grille	13	27	53	71	14	29	58	77	12	23	47	63	14	28	56	75	29	59	118	157
Headlights	178	355	711	948	222	444	888	1184	72	144	288	384	161	322	644	858	158	315	630	840
Rear lights	24	49	98	130	35	71	142	189	37	73	146	195	68	137	274	365	153	305	611	814
Roof	205	411	822	1096	248	495	990	1320	464	927	1854	2.473	249	498	996	1.328	353	706	1412	1883
Door locks	0	0	0	88	0	0	0	111	0	0	0	42	0	0	0	135	0	0	0	222
Glasses																				
Windscreen	0	0	0	291	0	0	0	508	0	0	0	558	0	0	0	601	0	0	0	570
Rear window	0	0	0	238	0	0	0	273	0	0	0	367	0	0	0	346	0	0	0	946
Front doors glass	0	0	0	77	0	0	0	106	0	0	0	75	0	0	0	99	0	0	0	193
Rear doors glass	0	0	0	65	0	0	0	94	0	0	0	67	0	0	0	102	0	0	0	202
Front doors fixed glass	0	0	0	0	0	0	0	0	0	0	0	71	0	0	0	0	0	0	0	260
Rear doors fixed glass	0	0	0	69	0	0	0	69	0	0	0	0	0	0	0	174	0	0	0	555
Rear wiper arm (complete)	0	0	0	0	0	0	0	0	0	0	0	38	0	0	0	99	0	0	0	98
Front wiper arm (complete)	0	0	0	35	0	0	0	37	0	0	0	78	0	0	0	156	0	0	0	850
Front wiper blades	0	0	0	64	0	0	0	64	0	0	0	44	0	0	0	52	0	0	0	62
Wheels and tyres																				
Alloy wheel	60	121	241	322	88	175	350	467	49	98	197	263	82	164	329	438	416	832	1664	2218
Iron wheel	0	0	0	0	0	0	0	0	32	63	127	169	0	0	0	0	0	0	0	0
Hub covers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wheel trim	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tyres *	0	0	0	130	0	0	0	283	0	0	0	45	0	0	0	122	0	0	0	249
Interiors and accessories																				
Owners guide	0	0	0	40	0	0	0	40	0	0	0	40	0	0	0	40	0	0	0	40
Main key (with remote)	0	0	0	243	0	0	0	271	0	0	0	158	0	0	0	228	0	0	0	317
Lighter	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15	0	0	0	49
Ashtray	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	68	0	0	0	134
Radio	171	342	684	912	257	514	1028	1.370	160	320	641	854	182	363	726	968	785	1569	3139	4185
Internal mirror	0	0	0	519	0	0	0	563	0	0	0	231	0	0	0	126	0	0	0	141
Cockpit	205	410	821	1094	226	451	903	1.203	173	345	691	921	286	571	1142	1523	657	1314	2629	3505
Gloves compartment	0	0	0	184	0	0	0	145	0	0	0	109	0	0	0	364	0	0	0	589
Luggage cover	0	0	0	94	0	0	0	98	0	0	0	788	0	0	0	201	0	0	0	362
(Iron wheel trim) spare tyre	0	0	0	0	0	0	0	0	32	63	127	169	0	0	0	0	0	0	0	0
(Alloy wheel trim) spare tyre	60	121	241	322	88	175	350	467	0	0	0	0	82	164	329	438	416	832	1664	2218
Compressor	0	0	0	954	0	0	0	954	0	0	0	799	0	0	0	333	0	0	0	467
Tool kit	0	0	0	12	0	0	0	12	0	0	0	28	0	0	0	150	0	0	0	0
Roof lining	13	25	50	67	23	46	93	123	146	292	584	779	147	295	590	786	469	938	1877	2502
Extraordinary interior cleaning	0	0	0	83	0	0	0	83	0	0	0	83	0	0	0	83	0	0	0	83
Cleaning ½	0	0	0	42	0	0	0	42	0	0	0	42	0	0	0	42	0	0	0	42
Lost key hanger	0	0	0	5	0	0	0	5	0	0	0	5	0	0	0	5	0	0	0	5
Lost keys	0	0	0	243	0	0	0	271	0	0	0	158	0	0	0	228	0	0	0	317
Lost documents	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125
Lost plates	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125	0	0	0	125